

Aged Debt Profile Report – Rent Arrears Cases at 13 November 2012

The table below is a summary of rent arrears cases which have had rent arrears owing more than 2 years. The data is a snapshot of the number of cases broken down into the no. of weeks the account has owed rent with the last action taken when the report was run.

| No of Weeks debit owed* | 0-10 | 11-20 | 21-30 | 31-40 | 41-50 | 51-60 | 61-70 | 71-80 | 81-90 | 91+ | No of cases |
|----------------------------------------------|------------|------------|-----------|-----------|-----------|-----------|-----------|-----------|----------|-----------|-------------|
| No current action to pre notice stage | 30 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 36 |
| Current Notices | 60 | 23 | 9 | 5 | 6 | 2 | 0 | 1 | 0 | 5 | 111 |
| Court stage | 38 | 22 | 4 | 5 | 1 | 1 | 0 | 0 | 0 | 3 | 74 |
| Court orders | 86 | 72 | 40 | 30 | 19 | 8 | 10 | 12 | 4 | 60 | 341 |
| No of cases | 214 | 119 | 55 | 41 | 26 | 11 | 10 | 13 | 4 | 68 | 562 |

*this is the value of rent arrears based on the weekly debit of the individual cases

- Of the 576 cases reported on 23 October, 11 have cleared their arrears and 3 are now voids leaving the current number of 562 cases.
- Profiles – of the 562 cases that have been in arrears over 2 years, 36 are on no current action to pre-notice stages, 111 have current notices against them, 74 cases are at court stage while 341 have court orders against them.
- Specifically relating to the one case which has been in arrears for 91+ weeks at pre-notice stage, this is a vulnerable case where work is being done through an agency. The tenant has an arrangement which is being kept.
- Cases with no current action are generally because the arrears owed are less than 2 weeks debit or they have a repayment arrangement in place.
- Cases remain at the last action they were on regardless of the amount of debt owed and only go back to no status when the account has cleared.
- Cases at court stage are not progressed if (a) there is a repayment arrangement in place (b) the amount owed is less than £150 if only water rate payments or less than 4 weeks full rent.
- Court orders include all cases that have been to court and have orders including warrant suspensions.
- Notices are served when an account is £50 in arrears if water rate payments or 4 weeks full rent. Where there is an arrangement in place, these are re-served to protect the Council's interest as notices expire after one year.